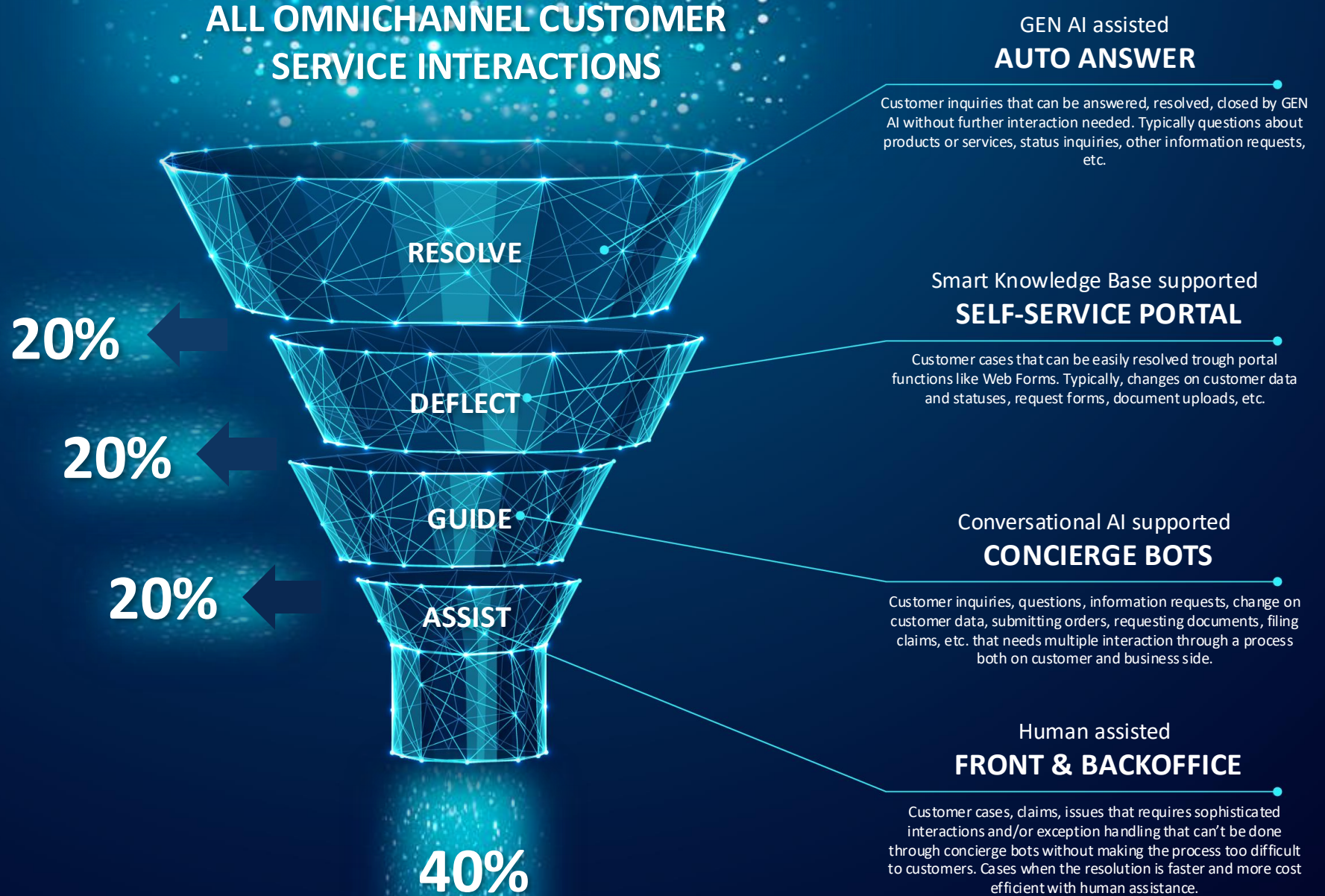


ECCENTEX BUSINESS AUTOMATION FRONTEND

Automate ~60% of customer interactions before they hit your limited resource pool

ALL OMNICHANNEL CUSTOMER SERVICE INTERACTIONS



ECCENTEX BUSINESS AUTOMATION BACKEND

Automate fully or partially ~80% of interactions that requires some level of human assistance

OMNICHANNEL INTERACTIONS THAT REQUIRE HUMAN ASSISTANCE

